Since 1981 & First in the Nation

Partnering to make recycling strong through economic and environmentally sound solutions

Members Helping Members
was rereading what I wrote last year and realized that this past year was a variation on a theme. This organization continues to be a leader in providing solid waste and recycling services to its membership.

In 2011, the NRRA received two grants. One grant is to provide outreach to schools and another is to provide E-Waste recycling to the entire State of Vermont. Neither of these large projects impacted existing services to members. They only augmented the already stellar customer services provided.

I have been involved with this organization for about 10 years now. I have been on the Board for the past four years. A few months ago, I told Board that due to some family health concerns, I would have to step down as President. I have thoroughly enjoyed working with the NRRA and its Board. All of these people are dedicated to reducing our impact on the environment and doing it in a way that makes sense financially, socially, environmentally and philosophically.

It has been an honor to work with all those associated with the NRRA. I have made some wonderful friends and learned a great deal. My parting bit of advice to any member sitting on the sidelines wondering what they can do……. Get involved. This is your organization.

Thank you and God bless.

Marc Morgan, President

Over 30 years ago, four New Hampshire municipalities joined forces to form the first-in-the-nation municipal recycling cooperative. The goals of NRRA were to pool recyclable commodities in order to maximize pricing, provide educational and networking opportunities to members and to help communities stay on the cutting edge of the latest recycling trends. Having far surpassed those goals, NRRA now serves more than 440 municipal and business members throughout greater New England. Unlike traditional brokers, NRRA does not charge a costly brokerage fee to members to market their recyclables but rather a minimum NRRA fee is collected to reinvest into recycling and solid waste services for members!
Last year the annual report showed an organization rising from a total market collapse that severely challenged the entire recycling industry. Thanks to the stalwart support of you, the membership, and the outstanding work of the dedicated team here at NRRA, FY 2010 showed tremendous progress. FY 2011 continued that progress, and NRRA increased the amount of single stream material moved and continued to supply competitive quotes for MSW, C&D, and all recyclable materials. While completing both EPA and USDA Grants to encourage life long recyclers in schools and to improve cooperation between schools and transfer facilities, NRRA also continued to enhance its existing material movement on a day-to-day basis. In recognition of that effort, EPA Region 1 presented NRRA with an Environmental Merit Award in May, and NRRA also received a USDA grant for an HHW study. The credit for these awards goes to the staff and to you, the members, for the trust you have placed in this organization for technical assistance and daily material movement over its 30 year history. That history was featured at the 30th Anniversary Conference held in June where inductees to the NRRA Hall of Fame were credited for all their hard work and guidance. Attendance continued to improve, and the Second Annual School Recycling Conference was a hit again thanks to the generous support of NH the Beautiful. The ink was barely dry on the conference evaluation forms, and NRRA was awarded the contract for administration of the new E-Waste collection program for the entire State of Vermont. 2012 will certainly be full of challenges; but I am absolutely certain that with your outstanding support, the active oversight of your Board of Trustees, and the ongoing dedication of the NRRA Staff, the members will continue to receive the invaluable service of this great “one stop shop” for all recyclable materials. Thank you all for the opportunity to help you better protect our environment.

Mike Durfor, Executive Director

Highlights FROM ANOTHER GREAT YEAR!

[above] During this year’s 30th Anniversary Celebration, NRRA recognized those who have played a key role in the organization’s success.

[below] Jan Carter was awarded the Sami Izzo Recycler of the Year for her commitment to recycling.
As Treasurer it is my job to comment each year on the fiscal health of our organization. I am pleased to report that over the last three years NRRA has gone from having to take funds from reserves each year to a second consecutive year with a surplus.

The main contribution to this move in the right direction was the guidance of the Board of Trustees and the excellent work of the entire staff in Epsom. They have collectively managed to increase tonnage and transactions for members each of the last three years and have been successful in attracting additional revenue in the form of grants and contracts that brings additional funding for the all important work of your NRRA.

The Board of Trustees will most likely contribute some of this year’s surplus to the building capital reserve account to help with repairs to the furnaces, start an endowment or “Rainy Day” fund for those years when Grants are not funded, or to help reduce future mortgage payments on the facility.

I commend each and every member of the NRRA staff for their constant vigilance to use all revenues as frugally as possible and still continue to deliver the high level of service to all of our members. I also have to thank all of you, the members, for your commitment to believe in the good work being done for your facilities by NRRA. And last, I need to acknowledge that Mike Durfor has done an incredible job in the last three years getting us from “where we were to where we are”.

Please note: These are preaudited figures.

*Indirect program costs are included in Salaries/Fringe.
This has been a year of interesting challenges for all our members and it was a big job to step in after our previous Chairman, Adam Tasker of Wolfeboro, had done such a great job. In addition to our usual roundtable discussions covering everything from markets to materials processing, we also had three of our meetings certified for NHDES Continuing Ed Credits, beginning with a special Consolidation Outreach Workshop in January, a Plastics Workshop in April with over 70 attendees, and the recent facility tours this October for over 90. As we look to the future we intend to try and address special MOM topics, and as with all things NRRA, the success will rely upon the input of you, the members. Please let us know what you would like to see, and we will do our best to incorporate your ideas into one of the monthly “MOM” meetings.

Roger Rice, Chairperson

In Fiscal Year 2010/2011 NRRA assisted its Members in recycling over 73,648 Tons!
SOLID WASTE DISTRICTS
Androscoggin Valley RRDD
BCEP Solid Waste District
Chittenden Solid Waste District
Coos County Recycling
Greater Upper Valley SWMD - VT
Hopkinton-Webster SWD
Londonderry Solid Waste Group-VT
Mad River Resource Management Alliance - VT
NE Kingdom WMD
Pemi-Baker Solid Waste District
S. Windsor/Windham Counties
Salisbury, CT Transfer Station
Souhegan Regional Landfill District
Wilton SWD
Windham S W Management District

MUNICIPALITIES
City of Berlin, NH
City of Claremont, NH
City of Dover, NH
City of Franklin, NH
City of Keene, NH
City of Lebanon, NH
City of Manchester, NH
City of Nashua, NH
City of Portsmouth, NH

TOWNS
Town of Acworth, NH
Town of Alexandria, NH
Town of Allenstown, NH
Town of Alstead, NH
Town of Alton, NH
Town of Amherst, NH
Town of Andover, NH
Town of Andover, VT
Town of Antrim, NH
Town of Ashby, MA
Town of Ashland, NH
Town of Athens, VT
Town of Atkinson, NH
Town of Averill, VT
Town of Baltimore, VT
Town of Barnet, VT
Town of Barnstead, NH
Town of Bartlett, NH
Town of Bedford, NH
Town of Belmont, NH
Town of Bennington, NH
Town of Berlin, NH
Town of Bloomfield, VT
Town of Boscawen, NH
Town of Bow, NH
Town of Bradford, NH
Town of Brattleboro, VT
Town of Brentwood, NH
Town of Bridgewater, NH
Town of Bridgewater, VT
Town of Brighton, VT
Town of Bristol, NH
Town of Brookline, NH
Town of Brookline, VT
Town of Brunswick, VT
Town of Burke, VT
Town of Campton, NH
Town of Canaan, NH
Town of Canaan, VT
Town of Candia, NH
Town of Canterbury, NH
Town of Carroll, NH
Town of Cavendish, VT
Town of Charlestown, NH
Town of Chester, NH
Town of Chester, VT
Town of Chesterfield, NH
Town of Chichester, NH
Town of Clarksville, NH
Town of Colebrook, NH
Town of Concord, VT
Town of Cornish, NH
Town of Croydon, NH
Town of Dalton, NH
Town of Danbury, NH
Town of Danville, VT
Town of Deerfield, NH
Town of Derby, VT
Town of Derry, NH
Town of Dorchester, NH
Town of Dover, VT
Town of Dublin, NH
Town of Dummer, NH
Town of Dummerston, VT
Town of Dunbarton, NH
Town of Durham, NH
Town of East Haven, VT
Town of Easton, NH
Town of Effingham, NH
Town of Eliot, ME
Town of Ellsworth, NH
Town of Enfield, NH
Town of Epping, NH
Town of Epsom, NH
Town of Errol, NH
Town of Fairlee, VT
Town of Farmington, NH
Town of Fitzwilliam, NH
Town of Fraynestown, NH
Town of Franconia, NH
Town of Freedom, NH
Town of Fremont, NH
Town of Gilmanton, NH
Town of Gilmanton, VT
Town of Groton, NH
Town of Grafton, NH
Town of Grafton, VT
Town of Granby, VT
Town of Grantham, NH
Town of Greenfield, NH
Town of Greenfield, VT
Town of Groveland, NH
Town of Groton, NH
Town of Groton, VT
Town of Guildhall, VT
Town of Guilford, VT
Town of Halifax, VT
Town of Hampstead, NH
Town of Hampton Falls, NH
Town of Hampton, NH
Town of Hancock, NH
Town of Hanover, NH
Town of Harrisville, NH
Town of Hartford, VT
Town of Hartland, VT
Town of Hebron, NH
Town of Henniker, NH
Town of Hill, NH
Town of Hillsborough, NH
Town of Hinsdale, NH
Town of Holderness, NH
Town of Holland, VT
Town of Hollis, NH
Town of Hopkinton, NH
Town of Irasburg, VT
Town of Jackson, NH
Town of Jaffrey, NH
Town of Jamaica, VT
Town of Jefferson, NH
Town of Kirby, VT
Town of Kittery, ME
Town of Lancaster, NH
Town of Landaff, NH
Town of Landgrove, VT
Town of Lee, NH
Town of Lenox, VT
Town of Lempster, NH
Town of Lincoln, NH
Town of Lisbon, NH
Town of Litchfield, NH
Town of Littleton, NH
Town of Londonderry, VT
Town of Loudon, NH
Town of Loudon, VT
Town of Lunenburg, VT
Town of Lyman, NH
Town of Lyme, NH
Town of Lyndeborough, NH
Town of Lyndon, VT
Town of Madbury, NH
Town of Madison, NH
Town of Maidstone, VT
Town of Marlboro, VT
Town of Marlborough, NH
Town of Marlow, NH
Town of Mason, NH
Town of Meredith, NH
Town of Merrimack, NH
Town of Middleton, NH
Town of Milan, NH
Town of Milford, NH
Town of Milford, VT
Town of Monroe, NH
Town of Mont Vernon, NH
Town of Moretown, VT
Town of Morgan, VT
Town of Moultonborough, NH
Town of N. Berwick, ME
Town of Nelson, NH
Town of New Boston, NH
Town of New Durham, NH
Town of New Hampton, NH
Town of New London, NH
Town of New London, VT
Town of Newbury, NH
Town of Newbury, VT
Town of Newfane, VT
Town of Newfield, VT
Town of Newfield, VT
Town of New Hampshire, NH
Town of New Hampshire, VT
Town of New Hampton, NH
Town of North Hampton NH
Town of Northfield, NH
Town of Northumberland NH
Town of Northwood, NH
Town of Norton, VT
Town of Norwich, VT
Town of Nottingham, NH
Town of Orford, NH
Town of Ossipee, NH
Town of Peacham, VT
Town of Pelham, NH
Town of Pembroke, NH
Town of Peru, NH
Town of Peterborough, NH
Town of Pierson, NH
Town of Pittsfield, NH
Town of Plainfield, NH
Town of Plymouth, NH
Town of Plymouth, VT
Town of Pomfret, VT
Town of Putney, VT
Town of Randolph, NH
Town of Raymond, NH
Town of Reading, VT
Town of Readsboro, VT
INDIVIDUALS

Thomas E. Armstrong
Deb Augustine
Dorothy Berthiaume
Sharon Byrne-Kishida
Mary Alice Conroy
Rick Cooper
Ryan Chrzan
Mary Delahanty
Mark Draper
John M. Halstead, Ph.D.
Robert Kiley
Mitch Kessler
Richard Kleinman
Ronald B. Laurence, P.E.
Donna Limoli
Marjorie Loving
Mike Lynch
Susie Mansfield
Gregory J. McVeigh
Robert Nugent
Laura Panciera
John Phetteplace
James R. Presher
Carl Wallman

BUSINESSES

ABLE Waste Management, Inc.
AMENICO - American Energy Ind. Co., LLC
American Retroworks Inc.
Amskeag Beverages, Inc.
Anheuser-Busch, Inc.
Associated Grocers of New England Inc
Barn Store of New England LLC
BDS Waste Disposal
Bestway Disposal
BFI Hooksett
Bond Auto Parts
Casella Waste Systems, Inc - Rutland
CDFHM Advertising
Channel Marine
Churchills Gardens Center
CK Productions
CPRC Group, LLC
Dave's Motorboat Shoppe, LLC
Edward G Parker - Parker Recycling
Electronic Recyclers International, Inc.
Elektrisola, Inc.
Empire Recycling LLC
EnergyNorth Propane
Ever Better Eating, Inc.
Evergreen Recycling Inc.
E-Waste Recyclers LLC
Fidelity Investments
Gilmanton Corner Store
Grappone Auto Junction
Great Rate Container Service, L.L.C.
Green Mountain Furniture
Green's Marine
Greenleaf Waste & Recycling
H2O Waste Disposal Services LLC
Hampton River Marina
Harding Metals, Inc.
Health Dialog
Holiday Inn Concord
Howard P Fairfield, LLC
Huhatmaki Foodservice Inc.
Insulco
Irwin Corporation dba Irwin Marine
JA Simpson, Inc.
Jack's Pizza
Lakeport Landing Marina
Liberty Tire Recycling, LLC
Marlborough Greenhouses, Inc.
Martindale Associates, Inc.
Martyco Dumpster, LLC
MD's Trash Removal

Members Helping Members

Meredith Marina
Monadnock Disposal Service Inc.
Morgan Press, Inc.
Naughton & Son Recycling
New England Baling Wire, Inc.
New England Quality Service, Inc.
NH Automobile Dealers Assoc.
NH Marine Trade Association
North Conway Incinerator Service, Inc.
North Country Environmental Services
North Shore Recycled Fibers
Northeast Logistics
Northstar Paper and Paper, Inc.
Office Paper Recovery Systems, Inc.
Osram Sylvania Products, Inc. - Hillsboro
Page Street Leasing
Pike Industries, Inc.
Pilgrim Foods Div Old Dutch Mustard Co
Pinard Waste Systems, Inc.
Plastics Forming Enterprises
Recycling Services, Inc.
Rehrig Penn Logistics
Resource Recycling
Rindge Energy LLC
RMG Enterprises
Rochester Shoe Tree Company
Schnitzer Steel Industries, Inc.-MRB-NE
Seacoast Furniture, LLC
Seacoast Volkswagen, Inc.
SeaView Technologies, Inc.
Shep Browns Boat Basin
Silver Sands Marina, Inc.
Stonyfield Farm
The Keeney Manufacturing Company
The Yard Project
Thomas Hodgson & Sons, Inc.
Trash Etc.com
United Sign Associates
URT/Universal Recycling Tech., LLC
Victoria Jas, LLC
Waste Management Inc. - Rochester
Watts Regulator
West Alton Marina
West Shore Marine
Whole Foods Market - NE
Winnisquam Marine, Inc.
Workwaste LLC

GOVT & NON-PROFIT

Appalachian Mountain Club
Association of Vermont Recyclers
Audubon Society of New Hampshire
Crotch Mountain Rehabilitation Center
Dartmouth College
Dartmouth Hitchcock Medical Center
Earth Share
Grace Capital Church
Londonderry School District
LRG Healthcare/Franklin Hospital
Maine Resource Recovery Assn.
Massachusetts Water Resources Authority
MassRecycle
Merrimack County Facility-Recycling Dept.
NH Food Bank
NH Local Government Center
Northeast Recycling Council, Inc.
Northern Berkshire SWMD
Planet Aid
Salvation Army Adult Rehab. Center
Southern NH University
St. Paul's School
Stonehill College
Windsor Good News dba WinCycle
Woods Hole Oceanographic Institution
This year has been an amazing year. As a whole, we have visited over 200 schools in the Northeast thanks to the grant funding we received from the Environmental Protection Agency and the USDA. These visits included a variety of workshops and many, many STAR Assessments that help schools figure out how to start or improve their recycling programs.

**Congratulations to our School Recycling Award Winners:**

**School Recycler of the Year** ~ New Boston Central School, NH
**Volunteer Recycler of the Year** ~ Jean Roalsvig, West Running Brook School, Derry, Nh
**Best 2011 Earth Day Event** ~ World Academy of Nashua, NH

**Outstanding Recycling Fundraiser** ~ The Dorset School of Vermont

**2011 Facilities Staff Recycler** ~ Michael Lewis, Fall Mountain Regional School District, NH
**Teacher Recycler of the Year** ~ Patte Sarausky, Belmont Elementary School, NH
**Rookie Recycler of the Year** ~ Sacred Heart School of Hampton, NH
**Best Composter** ~ K.A. Brett School of Tamworth, NH
**Outstanding Community Involvement** ~ Plymouth Elementary School & Plymouth Recycling Center, NH
**Student Recyclers of the Year** ~ Jenny Zhang and Michele Nunnelley, Salem High School, NH

**What Has New Hampshire The Beautiful Done for you Lately?**

**New Hampshire the Beautiful**

NRRA continues to administer the programs for NH the Beautiful (NHtB) and has since 2006. This joint venture has proven to be a real success for all involved.

NH the Beautiful, Inc. (www.nhthebeautiful.org) is a private non-profit charitable trust founded in 1983 and supported by the soft drink, malt beverage, and grocery industries of New Hampshire. By offering municipal recycling grants and signs, anti-litter programs, and technical assistance to recycling programs, NHtB is a unique organization that represents a voluntarily-funded alternative to expensive legislation intended to achieve the same end results. New Hampshire the Beautiful, Inc. also provides support to the NRRA School Education Program (the Club).

During the past fiscal year, NH the Beautiful awarded $46,827 in grants to 24 New Hampshire communities. In addition, they provided $16,378 worth of signage to 57 NH municipalities for their recycling facilities. Also distributed at reduced costs to NH schools, towns, nonprofits, government agencies and businesses were: 1,683 recycling bins, 81 ClearStream Recycling Containers, and 1,900 ClearStream bags. NH the Beautiful also distributed a total of 87,150 blue bags to 67 NH communities, 29% of the state, for roadside clean-up efforts as part of their anti-litter programs.

NRRA is pleased to continue to be part of this effort. Thank you NH the Beautiful for all that you do for New Hampshire’s recycling efforts!