



# Member Survey 2010



The Northeast Resource Recovery Association is your non-profit recycling membership driven organization. We are proud to work with our members to help make recycling strong, efficient and financially successful. In order to provide the best service possible, we need your help! Please take a moment and complete the following survey. Your input is a valuable tool in shaping the future for NRRA.

**Please indicate the NRRA programs you currently use:**

- |  |  |                                      |   |   |
|--|--|--------------------------------------|---|---|
| <input type="checkbox"/> Aluminum Cans         | <input type="checkbox"/> C&D               | <input type="checkbox"/> Glass       | <input type="checkbox"/> Paper          | <input type="checkbox"/> Single Stream    |
| <input type="checkbox"/> Baling Wire/Strapping | <input type="checkbox"/> Electronics       | <input type="checkbox"/> Gloves      | <input type="checkbox"/> Plastics       | <input type="checkbox"/> Steel Cans       |
| <input type="checkbox"/> Batteries             | <input type="checkbox"/> Freon Recovery    | <input type="checkbox"/> Gripples    | <input type="checkbox"/> Propane Tanks  | <input type="checkbox"/> Storage Trailers |
| <input type="checkbox"/> Commingled Containers | <input type="checkbox"/> Fluorescent Bulbs | <input type="checkbox"/> Maintenance | <input type="checkbox"/> RecycleMobiles | <input type="checkbox"/> Tires            |
| <input type="checkbox"/> Consolidation         | <input type="checkbox"/> Gaylords          | <input type="checkbox"/> MSW         | <input type="checkbox"/> Scrap Metal    | <input type="checkbox"/> Vegetable Oil    |

**NRRA Staff Performance:**      \_\_\_\_\_ Excellent      \_\_\_\_\_ Good      \_\_\_\_\_ Average      \_\_\_\_\_ Poor

Comments: \_\_\_\_\_  
\_\_\_\_\_  
Suggestions: \_\_\_\_\_  
\_\_\_\_\_

**NRRA Vendor Performance:**      \_\_\_\_\_ Excellent      \_\_\_\_\_ Good      \_\_\_\_\_ Average      \_\_\_\_\_ Poor

Comments: \_\_\_\_\_  
\_\_\_\_\_  
Suggestions: \_\_\_\_\_  
\_\_\_\_\_

**NRRA Payment/Billing/ Reporting:**      \_\_\_\_\_ Excellent      \_\_\_\_\_ Good      \_\_\_\_\_ Average      \_\_\_\_\_ Poor

Comments: \_\_\_\_\_  
\_\_\_\_\_  
Suggestions: \_\_\_\_\_  
\_\_\_\_\_

**NRRA Communication:** – MOM Meetings – Workshops – Conference – Technical Assistance Programs  
– School Recycling CLUB      \_\_\_\_\_ Excellent      \_\_\_\_\_ Good      \_\_\_\_\_ Average      \_\_\_\_\_ Poor

**Overall Rating:**      \_\_\_\_\_ Excellent      \_\_\_\_\_ Good      \_\_\_\_\_ Average      \_\_\_\_\_ Poor

Comments: \_\_\_\_\_  
\_\_\_\_\_  
Suggestions: \_\_\_\_\_  
\_\_\_\_\_

**THANK YOU!** Please re-fold this survey so that NRRA's address appears in the recipient space and mail it back or fill in the blanks and email to [info@nrra.net](mailto:info@nrra.net).





*Members helping Members!*  
Northeast Resource Recovery Association  
2101 Dover Rd. (NH Rt.4)  
Epsom, NH 03234



Help us serve you better by filling out the NRRA's  
2010 Member Survey TODAY!

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